



CHRISTOPHER M. HUBER
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September 4, 2020

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Expedited Petition of the Office of Regulatory Staff to Suspend and Hold Universal
Service Fund Disbursements to Frontier Communications of the Carolinas, LLC
Docket No. 2019-352-C

Dear Ms. Boyd:

Following the filing of the South Carolina Office of Regulatory Staff's ("ORS") investigation report in this matter on January 30, 2020, and Frontier Communications of the Carolinas, LLC's ("Frontier") response filed on March 2, 2020, ORS and Frontier entered into an Memorandum of Understanding, which is attached hereto for filing in your office. Under the terms of the Memorandum of Understanding, Frontier will provide certain information regarding service outages lasting longer than 24 hours and service quality reports and metrics for its ten wire centers with highest network trouble report rate to ORS over a six-month period beginning September 1, 2020, and ending February 28, 2021. After the conclusion of the six-month review period, Frontier and ORS will report to the Commission their findings and any additional measures implemented because of the information learned.

Thank you for your assistance in this matter.

Sincerely,

Christopher M. Huber

cc: Charles L.A. Terreni, Esquire (via E-mail)
Scott Elliott, Esquire (via E-mail)
Carri Grube Lybarker, Esquire (via E-mail)
David Butler, Esquire